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Casper's Health Center Receives National Rating for Quality

The Health Center is recognized for advancements made to its Patient Centered Medical Home program

The Community Health Centers of Central Wyoming (CHCCW) recently received a level two rating on its Patient Centered Medical Home program by the National Committee of Quality Assurance (NCQA). This signifies that CHCCW has taken strides to make their organization more patient-focused by meeting additional requirements outlined by the NCQA.

“We are delighted with this recognition. This will enable us to provide more frequent and relevant care for our patients,” said Daniel Myers, CEO of CHCCW.

The Patient Centered Medical Home (PCMH) is a health care model focused on the organization and delivery of primary care. An organization with a PCMH rating will provide relationship-based health care services to encourage patients to take more ownership in their health and medical care. The intention of the program is to meet the patient on their level to facilitate involvement in their own treatment.

“PCMH is a more proactive approach to health care. The program is a collaborative approach with a professional care team. It puts patients in the driver's seat for their health care,” said Joy Shain, Director of Quality at CHCCW.

“CHCCW has been in the process for over two years to attain PCMH Level 2 accreditation. A significant amount of policies and processes have been integrated to change and improve the model of health care for CHCCW.”

The Medical Home model consists of three levels. A Level 1 rating means that an organization has met the minimum requirements of the program's six standards. An organization must meet additional requirements under each of the standards to accumulate points and rise to the next level.

CHCCW is continuing to advance the PCMH program. CEO Daniel Myers shared, “We are already at work designing multi-disciplinary care teams to help empower patients with their health care.”

CHCCW is a federally-qualified health center in Casper with satellite locations in Dubois and Riverton. They provide health care services on a sliding fee scale to ensure that all Wyomingites receive care regardless of what insurance they carry or their ability to pay.

For more information on the PCMH program, visit www.pcmh.ahrq.gov. For more information on CHCCW, visit their website at www.chccw.org.

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The Community Health Centers of Central Wyoming exists to provide compassionate affordable and high-quality patient care with a comprehensive range of health care services for residents of Central Wyoming, regardless of, their income treating all patients with dignity and respect.

For more information on CHCCW's programs and services, visit www.CHCCW.org.