



Performance Evaluation Profile

Community Health Centers of Central Wyoming 2021 - 2024



Contents

Peer Comparison Dashboard	3
Financial Dashboard	4
Selected Patients Characteristics Dashboard	5
Productivity Dashboards	6-8
Operations & Utilization Dashboard	9
Growth Rates Dashboard	10
Payer Mix Dashboard	11
Performance Detail: Financial Health	
<i>Performance & Liquidity Measures</i>	12
<i>Other Performance Measures</i>	13
<i>Financial Growth Rates</i>	13
Performance Detail: Productivity	
<i>Visits</i>	14-15
<i>Patients</i>	16
Performance Detail: Selected Patients Characteristics	
<i>Demographics</i>	17
<i>Special Populations</i>	18
Performance Detail: Operations & Utilization	
<i>Revenue & Cost Per Patient</i>	19
<i>Revenue & Cost Per Visit</i>	20
<i>Staffing</i>	21
<i>Quality of Care</i>	22-23
<i>Service Mix</i>	24-25
<i>Utilization Growth Rates</i>	26
Performance Detail: Financial Metrics	
<i>Billing & Collections</i>	27

Methodology

The analysis and results contained in this report are based on two primary data sources covering the 2021 - 2024 period.

- Audited financial statements of health center corporations reported by fiscal year.
- Uniform Data System (UDS) information as self-reported by health centers each calendar year.

The comparative data sets include aggregated data from audited financial statements and UDS reports from Capital Link's proprietary financial and operational database.

The specific number of health centers included in each comparative data set is listed below.

Data	WY FQHCs 2024	National FQHCs 2024
Financial Audits	5	1,016
UDS Data	5	1,512

Percentiles

Statistical measures used to describe the financial ratios and trends include the 50th percentile (median), 75th percentile, and 25th percentile. Half (by definition) of the values in a set are greater than the median and half are less. Therefore, the median is not skewed by large or small values outside the typical range as can happen with average figures. The 75th percentile is a value that is equal to or greater than 75 percent of others in the data set. The 25th percentile is a value that is equal to or greater than 25 percent of others.

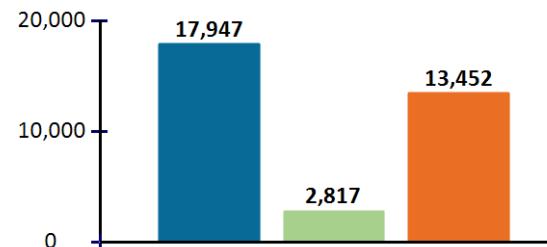
Run Date: 10/7/2025 12:53:46 PM

Peer Comparison

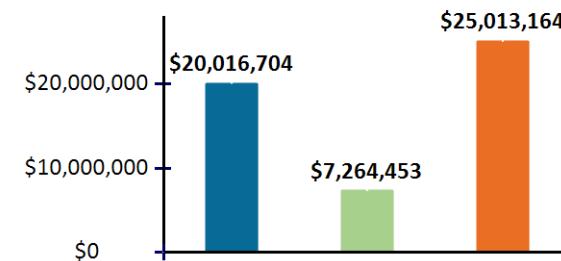
2024

Community Health Centers of Central Wyoming
WY FQHCs median
National FQHCs median

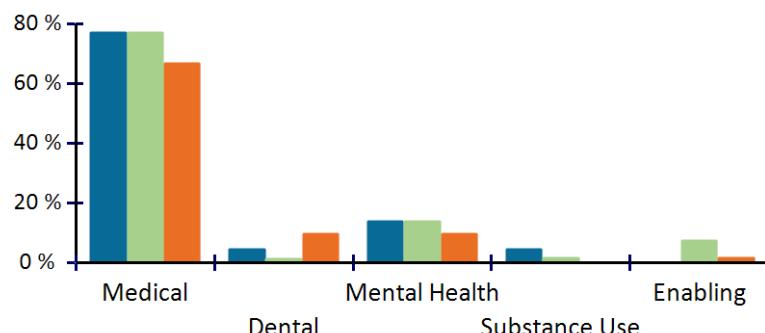
Patients Served 2024



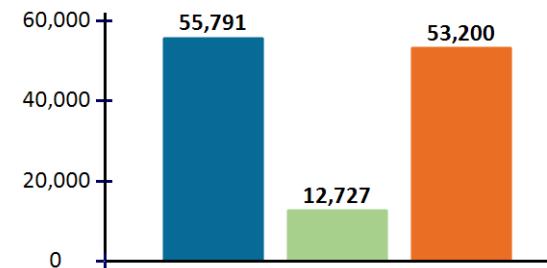
Revenues 2024



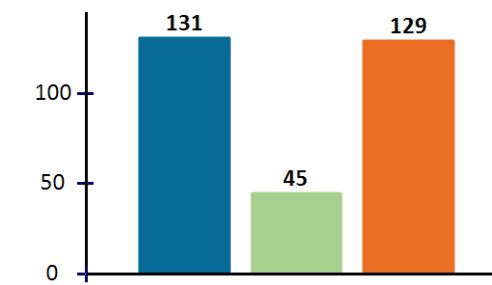
Array of Services 2024
(Percentage of Total Visits)



Total Visits 2024



Full-Time Equivalent Employees 2024



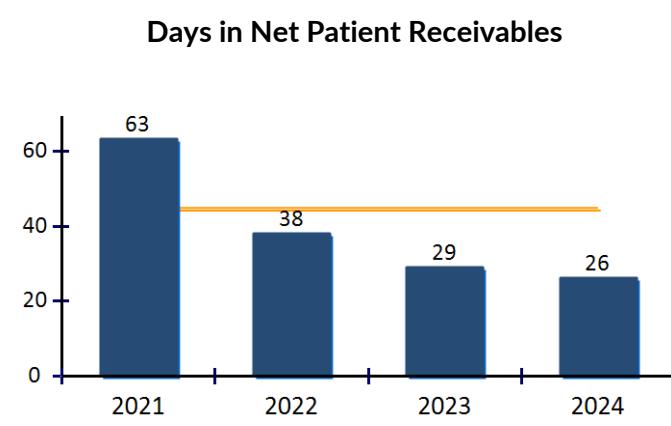
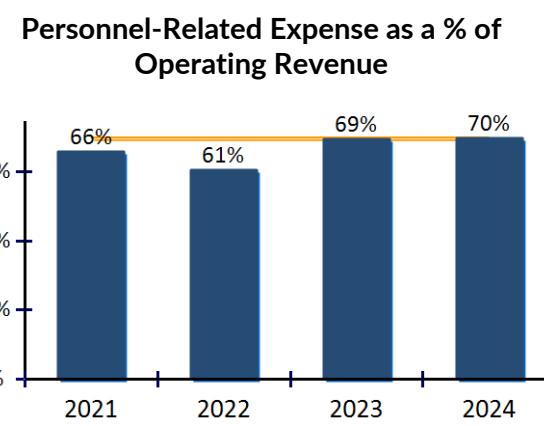
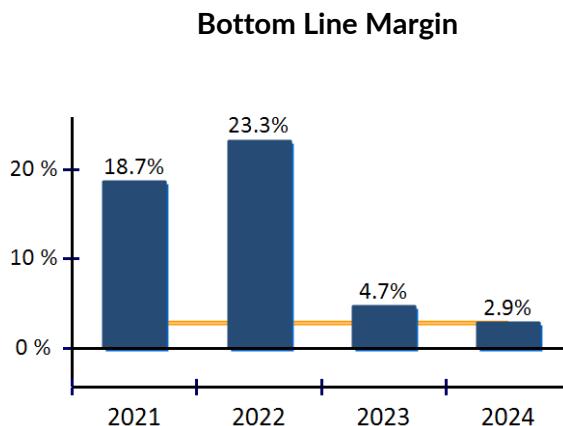
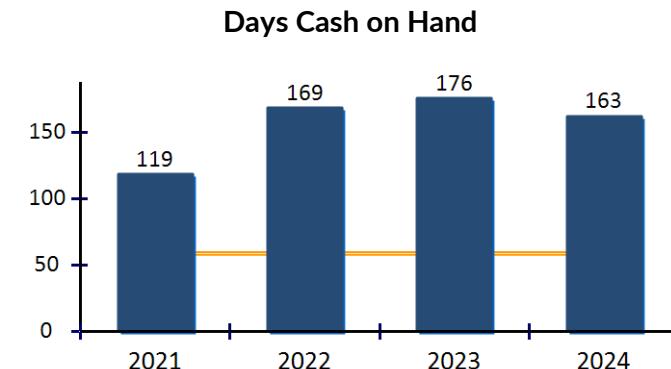
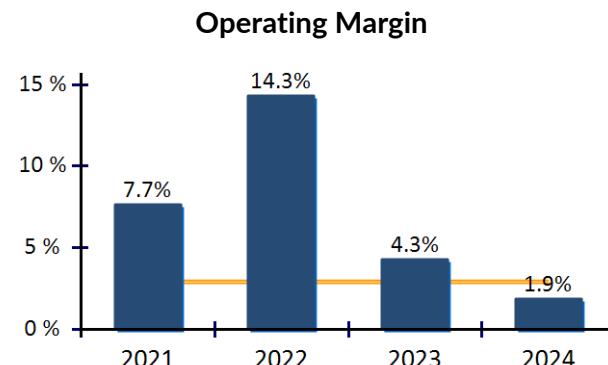
Key Metrics	Community Health Centers of Central Wyoming 2024	WY FQHCs Median 2024	National FQHCs Median 2024	Key Metrics	Community Health Centers of Central Wyoming 2024	WY FQHCs Median 2024	National FQHCs Median 2024
Medical Visits as a Percentage of Total Visits	77%	77%	67%	Total Operating Revenue	\$20,016,704	\$7,264,453	\$25,013,164
Dental Visits as a Percentage of Total Visits	5%	1%	10%	Total Patients	17,947	2,817	13,452
Mental Health Visits as a Percentage of Total Visits	14%	14%	10%	Total Visits	55,791	12,727	53,200
Substance Use Disorder Visits as a Percentage of Total Visits	5%	2%	-	Total FTEs	131	45	129
Enabling Visits as a Percentage of Total Visits	-	7%	2%				

Financial Dashboard

Community Health Centers of Central Wyoming

2021 - 2024

Capital Link Benchmark



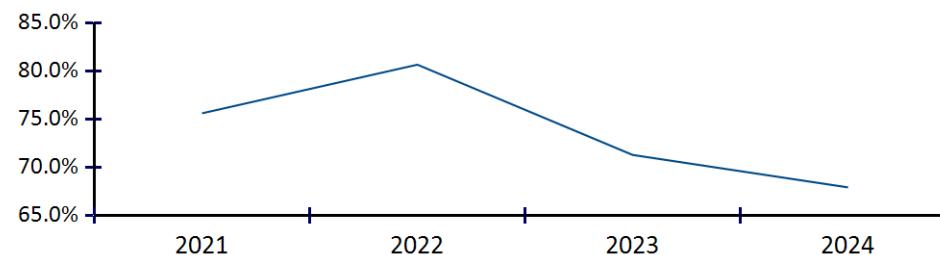
Key Financial Metrics	Target	2021	2022	2023	2024	WY FQHCs Median 2024	National FQHCs Median 2024
Operating Margin	> 3%	7.7%	14.3%	4.3%	1.9%	0.8%	0.6%
Bottom Line Margin	> 3%	18.7%	23.3%	4.7%	2.9%	1.3%	3.1%
Personnel-Related Expense as Percentage of Operating Revenue	< 70%	66.0%	60.6%	69.4%	69.9%	65.4%	71.6%
Days Cash on Hand	> 60 Days	119	169	176	163	163	91
Days in Net Patient Receivables	< 45 Days	63	38	29	26	22	36

Benchmark Unmet

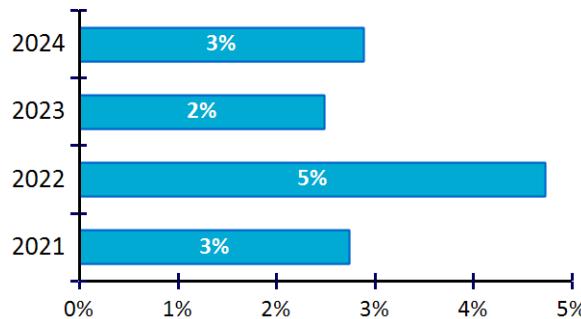
Selected Patients Characteristics Dashboard

Community Health Centers of Central Wyoming
2021 - 2024

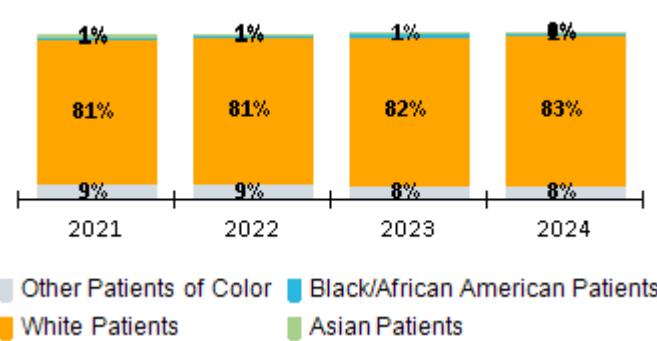
Percentage of Patients with Income at or below 200% of Poverty



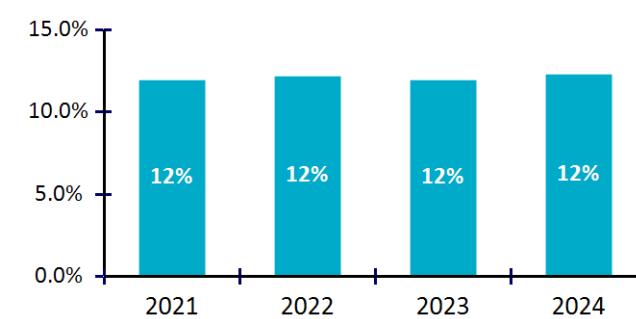
Percentage of Patients Best Served in a Language Other than English



Patient Breakdown by Race, for Those Patients Identifying Race



Percentage of Hispanic or Latino/a Patients



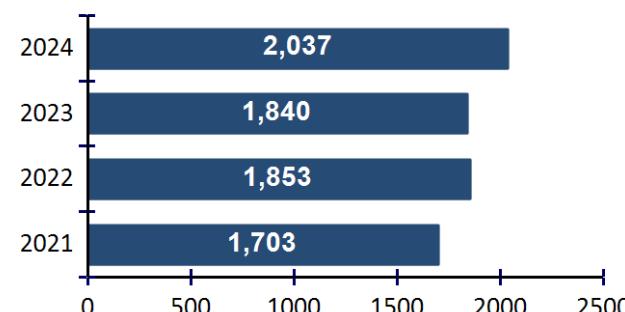
Key Operations & Utilization Metrics	2021	2022	2023	2024	WY FQHCs Median 2024	National FQHCs Median 2024
Percentage of Patients with Income at or below 200% of Poverty	76%	81%	71%	68%	92%	92%
Percentage of Patients Best Served in a Language Other than English	3%	5%	3%	3%	3%	14%
Percentage of Asian Patients	1%	1%	1%	0%	0%	1%
Percentage of Black/African American Patients	1%	1%	1%	1%	4%	9%
Percentage of White Patients	81%	81%	82%	83%	83%	63%
Percentage of Other Patients of Color*	9%	9%	8%	8%	5%	3%
Percentage of Hispanic or Latino/a Patients	12%	12%	12%	12%	9%	21%

* Other Patients of Color includes patients labeled Native Hawaiian, Other Pacific Islander, American Indian/Alaskan Native, and More than one race in UDS.

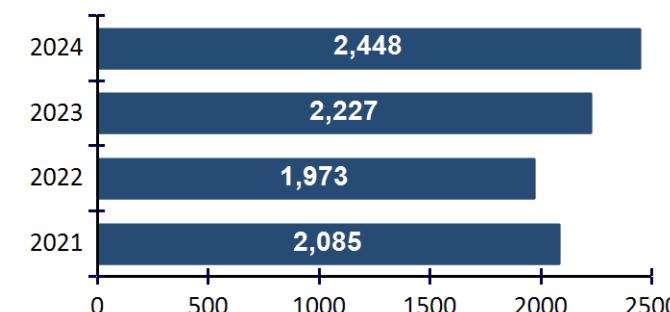
Productivity: Visits Dashboard

Community Health Centers of
Central Wyoming
2021 - 2024

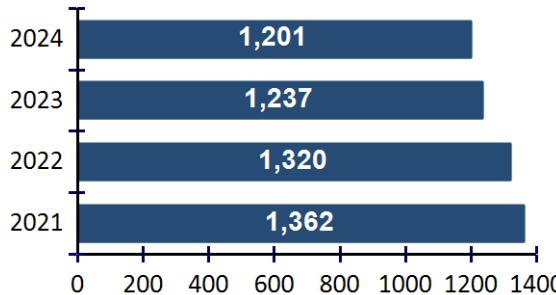
Physician Visits per Physician FTEs



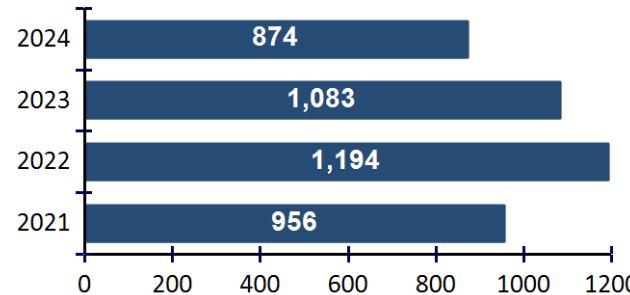
Non-Physician Visits per Non-Physician Provider FTEs



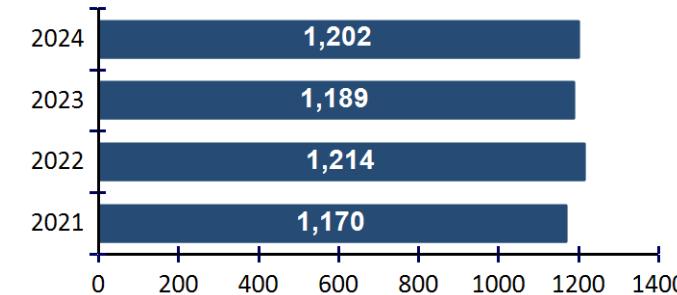
Dental Visits per Dental Provider FTEs



Mental Health Visits per MH FTE



Substance Use Disorder Visits per SUD FTEs



Key Productivity Metrics	2021	2022	2023	2024	WY FQHCs Median 2024	National FQHCs Median 2024
Physician Visits per Physician FTE	1,703	1,853	1,840	2,037	1,626	2,448
Non-Physician Provider Visits per Non-Physician Provider FTE	2,085	1,973	2,227	2,448	1,519	2,240
Dental Visits per Dental Provider FTE	1,362	1,320	1,237	1,201	963	1,591
Mental Health Visits per Mental Health Provider FTE	956	1,194	1,083	874	773	999
Substance Use Disorder Visits per Substance Use Disorder FTE	1,170	1,214	1,189	1,202	688	715

Productivity: Patients Dashboard

Community Health Centers of Central Wyoming

2021 - 2024

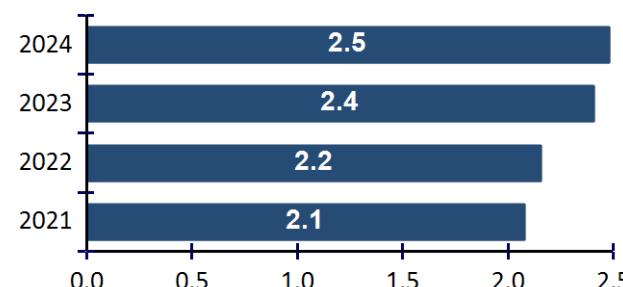
Key Productivity Metrics

Key Productivity Metrics	2021	2022	2023	2024	WY FQHCs Median 2024	National FQHCs Median 2024
Medical Patients per Medical Staff FTE	269	250	250	263	175	260
Dental Patients per Dental Provider FTE	531	480	463	519	364	684
Mental Health Patients per Mental Health Provider FTE	129	162	153	125	102	205
Substance Use Disorder Patients per Substance Use Disorder Provider FTE	146	193	196	200	184	141

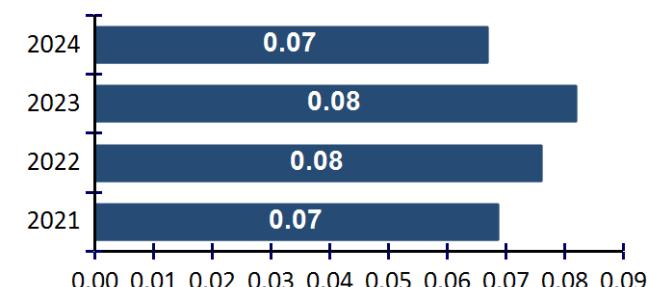
Productivity: Non-Clinical Staffing Dashboard

Community Health Centers of Central Wyoming
2021 - 2024

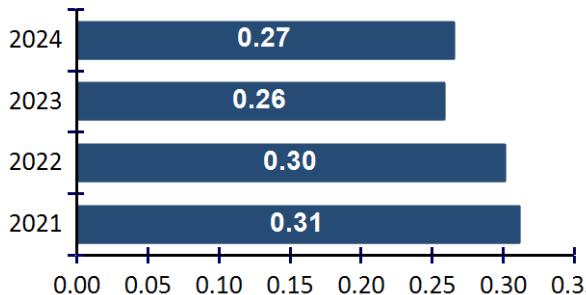
Non-Provider Medical Staff per Medical Provider FTE



Enabling Services Staff per Total Provider FTE



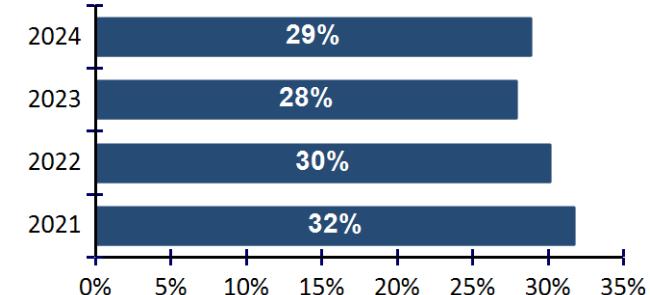
Fiscal & Billing Staff per Total Provider FTE



Patient Support Staff per Total Provider FTE



Administrative, Facilities, and Patient Support FTEs as Percent of Total FTEs

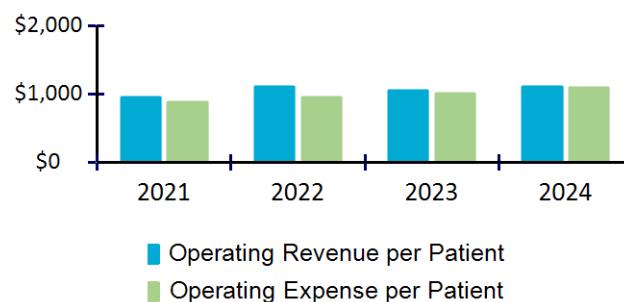


Key Productivity Metrics	2021	2022	2023	2024	WY FQHCs Median 2024	National FQHCs Median 2024
Non-Provider Medical Staff per Medical Provider FTE	2.08	2.16	2.41	2.48	1.91	1.89
Enabling Services Staff per Total Provider FTE	0.07	0.08	0.08	0.07	0.39	0.44
Fiscal & Billing Staff per Total Provider FTE	0.31	0.30	0.26	0.27	0.27	0.30
Patient Support Staff per Total Provider FTE	0.59	0.67	0.64	0.77	0.75	0.81
Administrative, Facilities, and Patient Support FTEs as Percent of Total FTEs	32%	30%	28%	29%	36%	36%

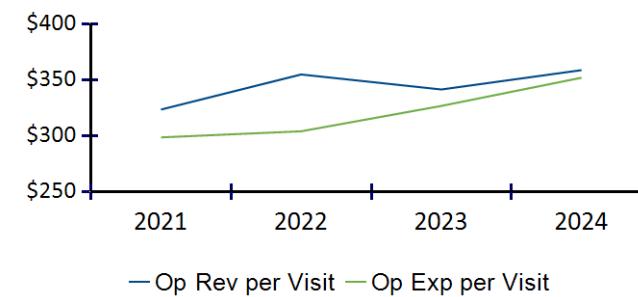
Operations & Utilization Dashboard

Community Health Centers of
Central Wyoming
2021 - 2024

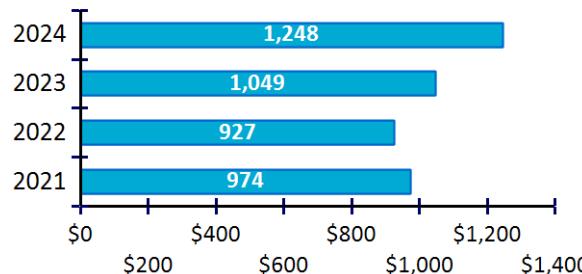
Operating Revenue & Expense per Patient



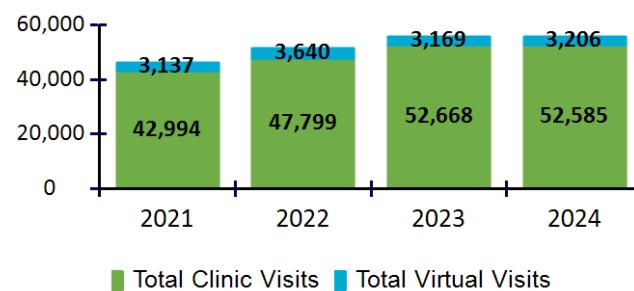
Operating Revenue & Expense per Visit



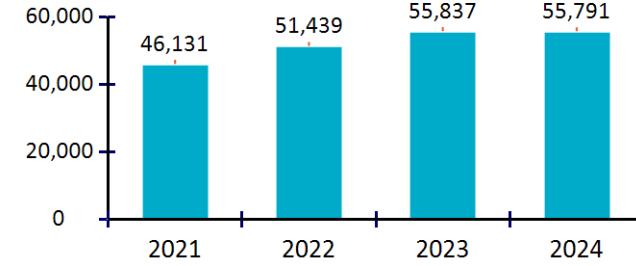
330 Grant Dollars per Uninsured Patient



Total Clinic and Virtual Visits



Total Visits



Key Operations & Utilization Metrics

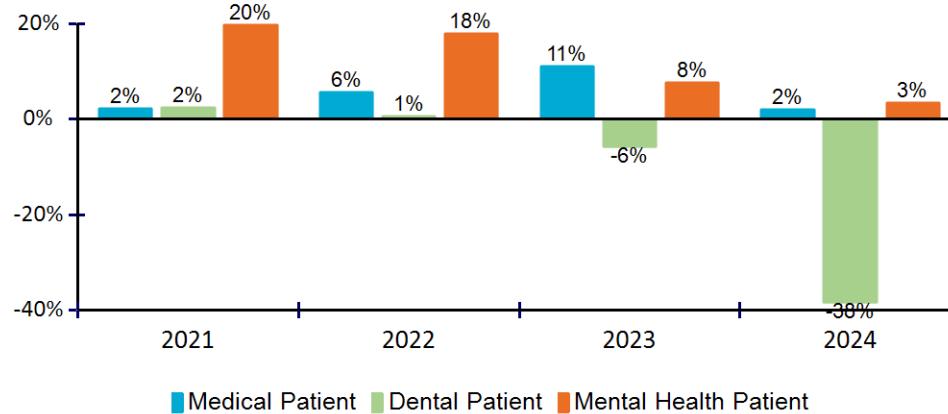
	2021	2022	2023	2024	WY FQHCs Median 2024	National FQHCs Median 2024
Operating Revenue per Patient	\$964	\$1,116	\$1,062	\$1,115	\$2,579	\$1,506
Operating Expense per Patient	\$890	\$956	\$1,016	\$1,094	\$2,558	\$1,501
Operating Revenue per Patient Visit	\$324	\$355	\$341	\$359	\$571	\$299
Operating Expense per Patient Visit	\$299	\$304	\$327	\$352	\$566	\$300
Total Clinic Visits	42,994	47,799	52,668	52,585	12,356	48,610
Total Virtual Visits*	3,137	3,640	3,169	3,206	371	3,151
Total Visits	46,131	51,439	55,837	55,791	12,727	53,200
330 Grant Dollars per Uninsured Patient	\$974	\$927	\$1,049	\$1,248	\$2,504	\$1,173

* Virtual Visits as defined by HRSA were not captured in the UDS until 2019.

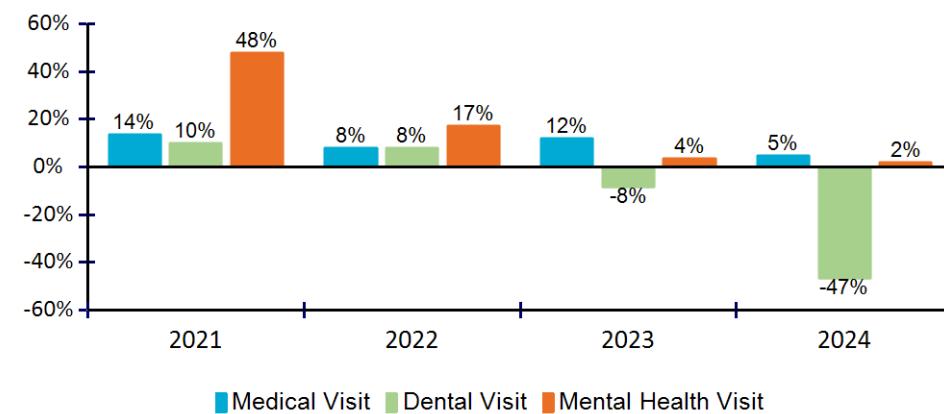
Growth Rates Dashboard

Community Health Centers of Central Wyoming
2021 - 2024

Patient Growth Rates



Visit Growth Rates



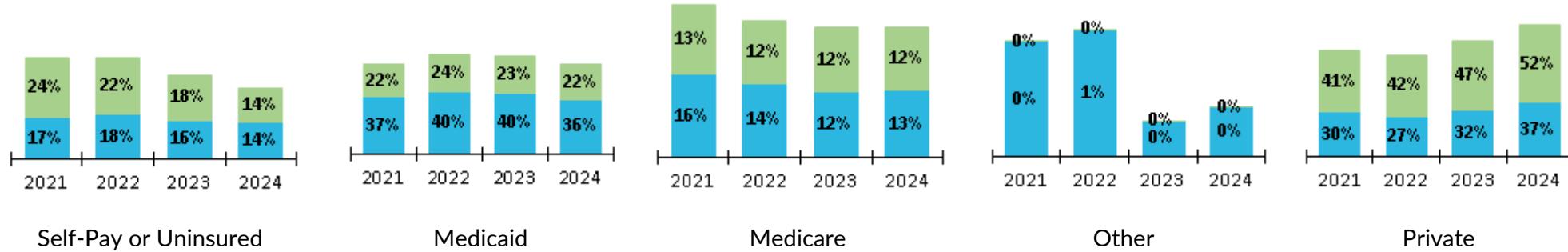
Growth Rates	2021	2022	2023	2024	WY FQHCs Median 2024	National FQHCs Median 2024
Medical Patient Growth Rate	2%	6%	11%	2%	3%	3%
Medical Visit Growth Rate	14%	8%	12%	5%	5%	3%
Dental Patient Growth Rate	3%	1%	-6%	-38%	-29%	6%
Dental Visit Growth Rate	10%	8%	-8%	-47%	-23%	6%
Mental Health Patient Growth Rate	20%	18%	8%	4%	4%	4%
Mental Health Visit Growth Rate	48%	17%	4%	2%	2%	5%
Patient Growth Rate	4%	6%	10%	0%	0%	3%
Visit Growth Rate	17%	12%	9%	0%	0%	4%
FTE Growth Rate	5%	8%	5%	-2%	9%	3%

Payer Mix Dashboard

Community Health Centers of Central Wyoming
2021 - 2024

% Of Patients
% Of Collection Revenue

Patient and Collection Revenue by Payer Service



Payer Mix	2021	2022	2023	2024	WY FQHCs Median 2024	National FQHCs Median 2024
Self-Pay Patients as Percentage of Total Patients	24%	22%	18%	14%	22%	15%
Self-Pay Collections as Percentage of Total Collections	17%	18%	16%	14%	13%	4%
Medicaid Patients as Percentage of Total Patients	22%	24%	23%	22%	16%	43%
Medicaid Collections as Percentage of Total Collections	37%	40%	40%	36%	35%	59%
Medicare Patients as Percentage of Total Patients	13%	12%	13%	12%	12%	11%
Medicare Collections as Percentage of Total Collections	16%	14%	12%	13%	17%	12%
Other Publicly Insured Patients as Percentage of Total Patients	-	-	-	-	-	-
Other Public Collections as Percentage of Total Collections	1%	1%	0%	0%	0%	0%
Privately Insured Patients as Percentage of Total Patients	41%	42%	47%	52%	36%	22%
Private Insurance Collections as Percentage of Total Collections	30%	27%	32%	37%	36%	16%

Financial Health: Performance & Liquidity Measures

Community Health Centers of Central Wyoming 2021 - 2024

Performance and Liquidity Measures	Target	2021	2022	2023	2024	Percentile	WY FQHCs 2024	National FQHCs 2024
Operating Margin	> 3%	7.7%	14.3%	4.3%	1.9%	75	1.3%	6.9%
						50	0.8%	0.6%
						25	-1.5%	-5.5%
Bottom Line Margin	> 3%	18.7%	23.3%	4.7%	2.9%	75	2.9%	9.5%
						50	1.3%	3.1%
						25	-0.3%	-3.1%
Personnel-Related Expense as Percentage of Operating Revenue	< 70%	66.0%	60.6%	69.4%	69.9%	75	69.9%	79.2%
						50	65.4%	71.6%
						25	64.0%	63.0%
Days Cash on Hand	> 60 Days	119	169	176	163	75	207	166
						50	163	91
						25	31	40
Current Ratio	> 1.25	4.4	9.8	8.5	9.9	75	4.3	6.3
						50	1.8	3.5
						25	1.1	2.0
Days in Net Patient Receivables	< 45 Days	63	38	29	26	75	172	52
						50	22	36
						25	13	25
Days in All Receivables	< 45 Days	43	26	21	26	75	26	60
						50	22	42
						25	3	30
Days in Accounts Payable	< 45 Days	9	22	22	12	75	64	54
						50	10	30
						25	5	17
Debt Service Coverage Ratio	> 1.25	3.1	284.1	-	-	75	14.9	9.6
						50	10.9	1.8
						25	7.0	-0.8
Leverage Ratio	< 3.0	0.3	0.1	0.1	0.1	75	0.2	0.7
						50	0.1	0.4
						25	-	0.2

Financial Health: Other Performance Measures, Financial Growth Rates

Community Health Centers of Central Wyoming 2021 - 2024

Other Performance Measures	2021	2022	2023	2024	Percentile	WY FQHCs 2024	National FQHCs 2024
Change in Net Assets as a Percentage of Expense	20.2%	27.2%	4.9%	3.0%	75	3.0%	10.3%
					50	1.3%	3.1%
					25	-0.3%	-3.0%
Working Capital to Monthly Expense Ratio	4.3	6.0	5.8	5.7	75	5.7	5.8
					50	4.7	3.3
					25	0.6	1.6
Long-Term Debt to Equity Ratio	0.0	-	-	-	75	0.0	0.3
					50	-	0.1
					25	-	-
Fringe & Taxes to Salaries Ratio	26.5%	28.8%	30.9%	28.1%	75	28.1%	24.5%
					50	27.7%	20.5%
					25	-	15.3%
Financial Growth Rate							
Operating Revenue Growth Rate	5.3%	22.3%	4.4%	5.0%	75	7.5%	14.2%
					50	5.0%	5.3%
					25	-5.5%	-2.5%
Operating Expense Growth Rate	0.3%	13.5%	16.6%	7.6%	75	6.4%	16.4%
					50	-1.6%	9.6%
					25	-5.3%	4.2%
Grants and Contract Revenue Growth Rate	32.6%	17.7%	0.5%	-36.3%	75	1.7%	1.5%
					50	-12.4%	-12.9%
					25	-36.3%	-26.2%
Net Patient Service Revenue Growth Rate	-11.9%	31.4%	8.2%	21.7%	75	16.2%	23.7%
					50	6.5%	13.3%
					25	-21.2%	3.7%

PERFORMANCE DETAIL

Productivity: Visits

Community Health Centers of Central Wyoming 2021 - 2024

Visits	2021	2022	2023	2024	Percentile	WY FQHCs 2024	National FQHCs 2024
Physician Visits per Physician FTE	1,703	1,853	1,840	2,037	75	1,784	3,005
					50	1,626	2,448
					25	1,164	1,901
Non-Physician Provider Visits per Non-Physician Provider FTE	2,085	1,973	2,227	2,448	75	1,839	2,758
					50	1,519	2,240
					25	679	1,785
Medical Visits per Medical Provider FTE	2,001	1,947	2,122	2,338	75	1,622	2,882
					50	1,494	2,362
					25	712	1,900
Dental Visits per Dental Provider FTE	1,362	1,320	1,237	1,201	75	1,082	2,051
					50	963	1,591
					25	545	1,248

Productivity: Visits (continued)

Community Health Centers of Central Wyoming 2021 - 2024

Visits	2021	2022	2023	2024	Percentile	WY FQHCs 2024	National FQHCs 2024
Mental Health Visits per Mental Health Provider FTE	956	1,194	1,083	874	75	874	1,302
					50	773	999
					25	485	736
					75	945	1,315
Substance Use Disorder Visits per Substance Use Disorder FTE	1,170	1,214	1,189	1,202	50	688	715
					25	378	312
					75	-	2,941
Vision Visits per Vision Provider FTE	-	-	-	-	50	-	2,257
					25	-	1,557
					75	48,845	110,548
Total Visits	46,131	51,439	55,837	55,791	50	12,727	53,200
					25	1,399	25,066
					75	379	507
Total Visits per All FTE	393	408	421	427	50	285	415
					25	146	331
					75	1,621	2,716
Total Visits per Total Provider FTE	1,711	1,786	1,852	1,903	50	1,236	2,143
					25	799	1,716

Productivity: Patients

Community Health Centers of Central Wyoming 2021 - 2024

Patients	2021	2022	2023	2024	Percentile	WY FQHCs 2024	National FQHCs 2024
Medical Patients per Medical Staff FTE	269	250	250	263	75	210	324
					50	175	260
					25	155	212
Dental Patients per Dental Provider FTE	531	480	463	519	75	442	889
					50	364	684
					25	221	520
Mental Health Patients per Mental Health Provider FTE	129	162	153	125	75	125	325
					50	102	205
					25	95	131
Substance Use Disorder Patients per Substance Use Disorder Provider FTE	146	193	196	200	75	192	326
					50	184	141
					25	119	57
Vision Patients per Vision Provider FTE	-	-	-	-	75	-	2,489
					50	-	1,767
					25	-	1,244
Total Patients	15,477	16,360	17,955	17,947	75	13,025	26,156
					50	2,817	13,452
					25	466	6,385
Total Unduplicated Patients per Total FTE	132	130	135	137	75	101	131
					50	63	104
					25	48	82
Total Patients per Total Provider FTE	574	568	596	612	75	432	711
					50	273	552
					25	235	422

Selected Patients Characteristics

Community Health Centers of Central Wyoming 2021 - 2024

Demographics	2021	2022	2023	2024	Percentile	WY FQHCs 2024	National FQHCs 2024
Percentage of Patients with Income at or below 200% of Poverty	76%	81%	71%	68%	75	96%	97%
Percentage of Patients Best Served in a Language Other than English	3%	5%	3%	3%	50	92%	92%
Percentage of Asian Patients	1%	1%	1%	0%	25	81%	83%
Percentage of Black/African American Patients	1%	1%	1%	1%	75	7%	37%
Percentage of White Patients	81%	81%	82%	83%	50	1%	14%
Percentage of Other Patients of Color	9%	9%	8%	8%	25	0%	3%
Percentage of Hispanic or Latino/a Patients	12%	12%	12%	12%	75	0%	1%
					50	1%	3%
					25	0%	1%
					75	7%	30%
					50	4%	9%
					25	3%	2%
					75	85%	85%
					50	83%	63%
					25	82%	37%
					75	8%	6%
					50	5%	3%
					25	3%	1%
					75	10%	51%
					50	9%	21%
					25	2%	6%

Selected Patients Characteristics

Community Health Centers of Central Wyoming 2021 - 2024

Special Populations	2021	2022	2023	2024	Percentile	WY FQHCs 2024	National FQHCs 2024
Percentage of Agricultural Workers or Dependents Patients	0%	0%	0%	1%	75	0%	2%
Percentage of Homeless Patients	2%	2%	2%	2%	50	0%	0%
Percentage of School-Based Health Center Patients	-	-	-	-	25	91%	5%
Percentage of Veterans Patients	6%	6%	7%	7%	50	6%	2%
Percentage of Patients Served at a Health Center Located in or Immediately Accessible to a Public Housing Site	-	-	-	-	25	2%	1%
					75	-	3%
					50	-	-
					25	-	-
					75	3%	2%
					50	2%	1%
					25	2%	0%
					75	-	26%
					50	-	-
					25	-	-

Operations & Utilization: Revenue & Cost Per Patient

Community Health Centers of Central Wyoming 2021 - 2024

Revenue & Cost per Patient	2021	2022	2023	2024	Percentile	WY FQHCs 2024	National FQHCs 2024
Operating Revenue per Patient	\$964	\$1,116	\$1,062	\$1,115	75	\$5,776	\$2,168
					50	\$2,579	\$1,506
					25	\$1,595	\$1,175
Operating Expense per Patient	\$890	\$956	\$1,016	\$1,094	75	\$5,703	\$2,041
					50	\$2,558	\$1,501
					25	\$1,681	\$1,179
Net Patient Service Revenue per Patient	\$598	\$743	\$732	\$892	75	\$1,194	\$1,378
					50	\$892	\$977
					25	\$39	\$686
Total Operating Revenue	\$14,923,795	\$18,256,121	\$19,066,643	\$20,016,704	75	\$20,016,704	\$52,902,535
					50	\$7,264,453	\$25,013,164
					25	\$3,000,240	\$12,512,631
Total Expenses	\$13,777,783	\$15,641,894	\$18,245,998	\$19,637,161	75	\$19,637,161	\$50,868,854
					50	\$7,206,101	\$24,691,868
					25	\$3,043,905	\$12,389,255
Direct Medical Cost per Medical Patient	\$449	\$493	\$533	\$523	75	\$719	\$719
					50	\$716	\$547
					25	\$651	\$436
Direct Dental Cost per Dental Patient	\$601	\$690	\$765	\$699	75	\$937	\$631
					50	\$808	\$478
					25	\$578	\$358
Mental Health Cost per Mental Health Patient	\$829	\$917	\$838	\$983	75	\$983	\$1,150
					50	\$846	\$754
					25	\$781	\$463
330 Grant Dollars per Uninsured Patient	\$974	\$927	\$1,049	\$1,248	75	\$2,927	\$2,544
					50	\$2,504	\$1,173
					25	\$1,248	\$563

Operations & Utilization: Revenue & Cost Per Visit

Community Health Centers of Central Wyoming 2021 - 2024

Revenue & Cost per Visit	2021	2022	2023	2024	Percentile	WY FQHCs 2024	National FQHCs 2024
Operating Revenue per Patient Visit	\$324	\$355	\$341	\$359	75	\$2,019	\$421
					50	\$571	\$299
					25	\$425	-
Operating Expense per Patient Visit	\$299	\$304	\$327	\$352	75	\$1,994	\$417
					50	\$566	\$300
					25	\$448	-
Net Patient Service Revenue per Patient Visit	\$201	\$236	\$236	\$287	75	\$287	\$267
					50	\$281	\$180
					25	\$11	-
Direct Medical Cost per Medical Patient Visit	\$186	\$200	\$214	\$205	75	\$267	\$228
					50	\$225	\$177
					25	\$222	\$142
Direct Dental Cost per Dental Patient Visit	\$234	\$251	\$286	\$302	75	\$415	\$258
					50	\$324	\$201
					25	\$280	\$158
Mental Health Cost per Mental Health Patient Visit	\$112	\$125	\$118	\$140	75	\$166	\$191
					50	\$164	\$141
					25	\$147	\$105

Operations & Utilization: Staffing

Community Health Centers of Central Wyoming 2021 - 2024

Staffing	2021	2022	2023	2024	Percentile	WY FQHCs 2024	National FQHCs 2024
Non-Provider Medical Staff per Medical Provider FTE	2.08	2.16	2.41	2.48	75.00 50.00 25.00	2.00 1.91 1.41	2.38 1.89 1.50
Non-Provider Dental Staff per Dental Provider FTE	2.32	2.07	1.87	2.51	75.00 50.00 25.00	2.03 1.55 0.78	1.82 1.32 0.96
Non-Provider Mental Health Staff per Mental Health Provider FTE	-	-	-	-	75.00 50.00	-	0.40 0.06
Enabling Services Staff per Total Provider FTE	0.07	0.08	0.08	0.07	25.00 75.00 50.00 25.00	- 0.63 0.39 0.24	- 0.71 0.44 0.26
Fiscal & Billing Staff per Total Provider FTE	0.31	0.30	0.26	0.27	75.00 50.00 25.00	0.44 0.27 0.25	0.43 0.30 0.20
Patient Support Staff per Total Provider FTE	0.59	0.67	0.64	0.77	75.00 50.00 25.00	0.77 0.75 0.43	1.07 0.81 0.60
Administrative, Facilities, and Patient Support FTEs as Percent of Total FTEs	32%	30%	28%	29%	75.00 50.00 25.00	37% 36% 30%	41% 36% 32%

Operations & Utilization: Quality of Care

Community Health Centers of Central Wyoming 2021 - 2024

Quality of Care	2021	2022	2023	2024	Percentile	WY FQHCs 2024	National FQHCs 2024
Percentage of Children Receiving Appropriate Vaccinations by Age 2	34%	28%	30%	33%	75	20%	34%
	50	6%	21%		25	3%	9%
					75	37%	62%
Percentage of women 23-64 years of age who were screened for cervical cancer	33%	28%	33%	31%	50	32%	51%
	25	31%	38%		75	42%	62%
Percentage of women 51-73 years of age who had a mammogram to screen for breast cancer*	33%	35%	36%	40%	50	40%	52%
	25	25%	40%		75	58%	86%
Percentage of Patients 3-17 with BMI, Nutrition & Physical Activity Documented	44%	41%	52%	51%	50	34%	73%
	25	13%	52%		75	74%	85%
Percentage of Patients 18 and over with BMI & Follow Up Documented (If BMI outside normal)	44%	40%	63%	62%	50	62%	69%
	25	47%	49%		75	76%	82%
Percentage of Patients 21 years of age and older at high risk of cardiovascular events who were prescribed or were on statin therapy**	73%	75%	86%	81%	50	75%	78%
	25	50%	73%				

* HRSA started capturing these data points in the UDS in 2020.

** HRSA started capturing these data points in the UDS in 2019.

Operations & Utilization: Quality of Care (continued)

Community Health Centers of Central Wyoming 2021 - 2024

Quality of Care	2021	2022	2023	2024	Percentile	WY FQHCs 2024	National FQHCs 2024
Percentage of Patients Screened for Colorectal Cancer	27%	29%	29%	33%	75	39%	51%
					50	33%	40%
					25	14%	30%
Percentage of Patients Seen Within 30 Days of First Diagnosis of HIV*	-	-	-	-	75	-	100%
					50	-	97%
					25	-	60%
Percentage of Patients Tested for HIV*	7%	9%	16%	18%	75	26%	65%
					50	19%	47%
					25	18%	26%
Percentage of Patients 12 and over Screened for Depression and Follow-up Plan Documented (If Positive)	68%	62%	75%	76%	75	76%	86%
					50	70%	75%
					25	69%	62%
Percentage of Patients 6-9 at Moderate to High Risk of Caries Receiving Sealant on First Permanent Molar	35%	18%	43%	-	75	-	76%
					50	-	55%
					25	-	37%
Percentage of Patients with Controlled High Blood Pressure	58%	60%	62%	66%	75	66%	72%
					50	62%	66%
					25	57%	60%
Percentage of Patients with Diabetes and Hemoglobin A1c Poor Control	29%	32%	28%	27%	75	39%	33%
					50	27%	28%
					25	22%	23%

* Prior to 2020, HRSA captured these data points in the UDS as "Number of Patients Seen Within 90 Days of First Diagnosis of HIV".

Operations & Utilization: Service Mix

Community Health Centers of Central Wyoming 2021 - 2024

Service Mix	2021	2022	2023	2024	Percentile	WY FQHCs 2024	National FQHCs 2024
Medical Visits as a Percentage of Total Visits	73.4%	71.0%	73.4%	77.0%	75	78.9%	78.3%
					50	77.0%	66.9%
					25	56.5%	54.0%
Dental Visits as a Percentage of Total Visits	10.4%	10.1%	8.5%	4.5%	75	4.5%	18.0%
					50	1.2%	9.8%
					25	0.3%	2.5%
Mental Health Visits as a Percentage of Total Visits	13.5%	14.2%	13.5%	13.8%	75	28.5%	17.2%
					50	13.8%	9.6%
					25	11.3%	4.7%
Substance Use Disorder Visits as a Percentage of Total Visits	2.7%	4.7%	4.5%	4.6%	75	4.6%	1.4%
					50	1.7%	-
					25	1.7%	-
Enabling Visits as a Percentage of Total Visits	-	-	-	-	75	11.9%	6.3%
					50	7.3%	1.5%
					25	5.1%	-
Total Visits per Patient	3.0	3.1	3.1	3.1	75	3.8	4.8
					50	3.4	3.9
					25	3.1	3.3

Operations & Utilization: Service Mix (continued)

Community Health Centers of Central Wyoming 2021 - 2024

Service Mix	2021	2022	2023	2024	Percentile	WY FQHCs 2024	National FQHCs 2024
Total Medical Clinic Visits	32,684	35,368	40,554	42,409	75	39,631	65,104
					50	7,163	31,647
					25	1,101	13,760
Total Medical Virtual Visits	1,187	1,170	456	561	75	259	4,228
					50	24	1,042
					25	3	232
Total Dental Clinic Visits	4,809	5,188	4,750	2,534	75	770	14,088
					50	82	6,135
					25	17	2,134
Total Dental Virtual Visits	-	-	-	-	75	-	-
					50	-	-
					25	-	-
Total Mental Health Clinic Visits	4,586	5,432	5,522	5,732	75	4,625	8,209
					50	3,415	3,475
					25	417	1,183
Total Mental Health Virtual Visits	1,625	1,853	2,035	1,983	75	913	3,714
					50	209	1,154
					25	-	279
Total Enabling Clinic Visits	-	-	-	-	75	790	3,550
					50	314	831
					25	167	4
Total Enabling Virtual Visits	-	-	-	-	75	-	773
					50	-	-
					25	-	-

Operations & Utilization: Utilization Growth Rates

Community Health Centers of Central Wyoming 2021 - 2024

Utilization Growth Rates	2021	2022	2023	2024	Percentile	WY FQHCs 2024	National FQHCs 2024
Medical Patient Growth Rate	2.3%	5.7%	11.2%	2.1%	75	16.1%	9.2%
					50	2.5%	2.9%
					25	2.1%	-2.3%
Medical Visit Growth Rate	13.8%	7.9%	12.2%	4.8%	75	5.1%	10.6%
					50	4.8%	3.3%
					25	2.3%	-3.6%
Dental Patient Growth Rate	2.5%	0.7%	-5.8%	-38.3%	75	2.6%	18.4%
					50	-29.1%	5.7%
					25	-39.7%	-5.5%
Dental Visit Growth Rate	10.2%	7.9%	-8.4%	-46.7%	75	9.6%	20.5%
					50	-22.6%	5.8%
					25	-37.6%	-5.7%
Mental Health Patient Growth Rate	19.9%	18.0%	7.7%	3.5%	75	3.9%	20.8%
					50	3.5%	3.6%
					25	-18.4%	-10.6%
Mental Health Visit Growth Rate	48.0%	17.3%	3.7%	2.1%	75	5.1%	24.3%
					50	2.1%	4.9%
					25	-38.1%	-10.2%
Patient Growth Rate	3.5%	5.7%	9.7%	0.0%	75	2.5%	8.7%
					50	0.0%	3.0%
					25	-0.9%	-1.5%
Visit Growth Rate	17.1%	11.5%	8.5%	-0.1%	75	6.7%	11.7%
					50	-0.1%	4.4%
					25	-23.5%	-2.3%
FTE Growth Rate	5.1%	7.5%	5.1%	-1.6%	75	21.2%	9.8%
					50	9.2%	3.4%
					25	-1.6%	-2.3%

Financial Metrics: Billing & Collections

Community Health Centers of Central Wyoming 2021 - 2024

Billing & Collections	2021	2022	2023	2024	Percentile	WY FQHCs 2024	National FQHCs 2024
Self-Pay Collections as Percentage of Total Collections	17%	18%	16%	14%	75	14%	8%
					50	13%	4%
					25	5%	2%
					75	17%	19%
Bad Debt Write-Offs as Percentage of Total Self-Pay Charges	19%	10%	21%	24%	50	11%	8%
					25	6%	3%
					75	37%	77%
Medicaid Collections as Percentage of Total Collections	37%	40%	40%	36%	50	35%	59%
					25	31%	38%
					75	25%	22%
Medicare Collections as Percentage of Total Collections	16%	14%	12%	13%	50	17%	12%
					25	12%	6%
					75	0%	1%
Other Public Collections as Percentage of Total Collections	1%	1%	0%	0%	50	0%	0%
					25	0%	-
					75	43%	29%
Private Insurance Collections as Percentage of Total Collections	30%	27%	32%	37%	50	36%	16%
					25	30%	8%